## **MedStar Innovation Forum: Innovations in... Patient Safety**

Sheraton Columbia Town Center Hotel • Columbia, Maryland • August 26, 2010



Co-Sponsored By: MedStar Institute for Innovation Office of the Executive Vice President for Medical Affairs

## AGENDA

8:00 AM	Registration and Breakfast - Lakeview Ballroom Foyer, Lobby Level
8:50 AM	Guests find seats in the Lakeview Ballroom
9:00 AM	Competencies and Choosing Consciousness  • Edmund A. Tori, DO  Director of Presence, MedStar Institute for Innovation  Medical Director, Cardiovascular Step-Down Unit, Union Memorial Hospital
9:12 AM	• Facilitated Discussion
9:25 AM	<ul> <li>Welcome</li> <li>Mark S. Smith, MD, FACEP         Director, MedStar Institute for Innovation     </li> <li>William L. Thomas, MD         Executive Vice President, Medical Affairs and Chief Medical Officer, MedStar Health     </li> </ul>
9:45 AM	<ul> <li>What Can Healthcare Learn from the BP Gulf of Mexico Oil Spill Disaster?</li> <li>Rollin J. (Terry) Fairbanks, MD, MS, FACEP         Director, National Center for Human Factors Engineering in Healthcare, MedStar Institute for Innovation     </li> </ul>
10:15 AM	Facilitated Discussion
10:30 AM 10:47 AM	<ul> <li>Error Training in Healthcare: The Missing Piece</li> <li>Stephen Evans, MD         Professor of Surgery, Vice President Medical Affairs, Chief Safety Officer, Chief Medical Officer Georgetown University Hospital     </li> <li>Facilitated Discussion</li> </ul>
10.55 AM	15 Minute Buck
10:55 Alvi	15-Minute Break
11:10 AM 11:22 AM	<ul> <li>Form Over Function: How Forms Trump Safety</li> <li>Karen K. Gott, RN, MS         Assistant Vice President, Quality, Safety and Education, Washington Hospital Center     </li> <li>Facilitated Discussion</li> </ul>
11:35 AM	Hand-off Communications: Is the Smart Card the Answer?
	<ul> <li>Ericson Catipon, MD         <ul> <li>Internal Medicine Physician, Harbor Primary Care, Harbor Hospital</li> </ul> </li> <li>Lenora Addison, RN         <ul> <li>Vice President, Patient Care Services, Harbor Hospital</li> </ul> </li> <li>Nilda Ledesma, RN         <ul> <li>Director, Quality and Case Management, Harbor Hospital</li> </ul> </li> </ul>
11:47 AM	Facilitated Discussion
12:00 PM 12:12 PM	<ul> <li>Hospital Mortality Rates: False Prophet of Quality and Safety</li> <li>Roger F. Leonard, MD, MMM, CPE, FACC, FACP, FACPE         Vice President, Medical Affairs, Montgomery General Hospital</li> <li>Facilitated Discussion</li> </ul>
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## **MedStar Innovation Forum: Innovations in... Patient Safety**



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1:20 PM Serben DeJong, PhD, FACRM Senior Fellow and Director, Center for Post-Acute Innovation and Research, National Rehabilitation Hospital and MedStar Health Research Institute  1:32 PM 1:45 PM The Human Factors Analysis and Classification System: It Works in Aviation, Why Not in Healthcare?  • Scott A. Shappell, PhD Co-Creator, Human Factors Analysis and Classification System Professor, Department of Industrial Engineering, Clemson University  • Facilitated Discussion  2:30 PM Patient Safety in the OR and the Normalization of Deviance • Stephen Parker, MD, MBA Chairman, Department of Anesthesiology, Washington Hospital Center  • Facilitated Discussion  2:55 PM  15-Minute Break 3:10 PM Fatal Distractions: Why Good Parents Leave Their Children in Cars to Die • Bonnie R. Sakallaris, RN, MSN, CNEA-BC Vice President, Outcomes Management, Washington Hospital Center • Facilitated Discussion  3:35 PM Shattering the Quality Ceiling • Peter Basch, MD Medical Director, Ambulatory EHR and Health IT Policy, MedStar Health  4:00 PM  "De-Collateralizing" Safety: A Key to Safety Innovation • Michael P. Pietrzak, MD Director, Strategic Initiatives, MedStar Institute for Innovation • Facilitated Discussion  Closing Remarks • Mark S. Smith, MD, FACEP Director, MedStar Institute for Innovation • William L. Thomas, MD Executive Vice President, Medical Affairs and Chief Medical Officer, MedStar Health  Forum Adjourns	12:25 PM	55-Minute Lunch Break - Lakeview Ballroom Foyer
It Works in Aviation, Why Not in Healthcare?  • Scott A. Shappell, PhD  Co-Creator, Human Factors Analysis and Classification System Professor, Department of Industrial Engineering, Clemson University  • Facilitated Discussion  Patient Safety in the OR and the Normalization of Deviance  • Stephen Parker, MD, MBA Chairman, Department of Anesthesiology, Washington Hospital Center  • Facilitated Discussion  2:55 PM  5-Minute Break  3:10 PM  Fatal Distractions: Why Good Parents Leave Their Children in Cars to Die  • Bonnie R. Sakallaris, RN, MSN, CNEA-BC Vice President, Outcomes Management, Washington Hospital Center  • Facilitated Discussion  Shattering the Quality Ceiling  • Peter Basch, MD Medical Director, Ambulatory EHR and Health IT Policy, MedStar Health  • Facilitated Discussion  4:00 PM  "De-Collateralizing" Safety: A Key to Safety Innovation  • Michael P. Pietrzak, MD Director, Strategic Initiatives, MedStar Institute for Innovation  • Facilitated Discussion  Closing Remarks  • Mark S. Smith, MD, FACEP Director, MedStar Institute for Innovation  • William L. Thomas, MD Executive Vice President, Medical Affairs and Chief Medical Officer, MedStar Health		Gerben DeJong, PhD, FACRM     Senior Fellow and Director, Center for Post-Acute Innovation and Research, National Rehabilitation     Hospital and MedStar Health Research Institute
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